

Accessibility Guide for Trewethett Farm Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

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🌐 <https://www.caravanclub.co.uk/club-sites/england/devon-and-cornwall/cornwall/trewethett-farm-caravan-club-site/>

At a Glance



Level Access

- The site is on various levels, but there is level access to the majority of facilities



Step only Access

- The information room and the temporary seasonal toilet block are step only access



Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block



Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Trewethett Farm Caravan Club Site

Trethevy,

Tintagel,

Cornwall,

PL34 0BQ

Arrival and Reception

Approach Route

- Access onto the site is via a narrow road with passing spaces
- The reception building is on the left hand side when you enter the site
- There are card controlled barriers to access the main site, just past reception
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- There are two lanes for new arrivals on site, a few meters from the reception building
- After check in, you find a pitch on foot and then come back to reception for the gate key, this is to avoid congestion on site
- There is space for 3 cars to park within 20 meters of reception, on tarmac, however there are no designated disabled bays.
- There is a Late Night Arrival Bay at the New Arrivals area

Entrance into Reception

- There is a dropped kerb which gives access to the pavement to the reception building
- The entrance door to reception is 690mm with a 10mm threshold, and a lever handle
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1100mm above ground level



Reception Entrance via a dropped kerb

Reception

- There is approximately 1800mm x 5200mm turning space, clear of the desk and furniture
- The reception desk is set 800mm above the floor and incorporates a lift up countertop at the same height
- There are items for sale between 600mm and 1700mm
- The desk is not fitted with a hearing loop



Getting around the Site

- The site slopes throughout, with some pathways being very steep
- Pedestrians share vehicles routes which are well maintained tarmac, with no speed bumps throughout

Touring Pitches

- There are 128 pitches on site, 69 of which are hardstanding
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 8 hardstanding pitches that are possibly accessible, these are between 18 meters and 100 meters from reception and 15 meters and 82 meters from the toilet block.
- The site in this area is only gently sloping
- The pedestrian path between the toilet block and the lower level pitches is very steep

Camping Pitches

- There are 18 camping pitches on the grassy area to the north of the site
- This whole area is grassed
- There is a service point close to this area



Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block which is set to the east of the site.
- There is a 7 meter long, path up to the toilet block which is 1200mm wide
- The accessible toilet is accessed through the main entrance and a central lobby. The door to the main entrance is 820mm wide, with a level threshold but it may be heavy to open.
- The door is 850mm wide, over a flush threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2500mm x 2100mm
- The WC pan is left hand transfer.
- There is no drop down shower seat, but there is a moveable shower chair available
- The toilet seat is 450mm above the floor level
- The clear space to the side of the toilet is 1400mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1200mm above floor level
- The basin taps and shower controls are fitted with levers



Standard Toilets and Washrooms

- There is one toilet and shower block on the east of the site
- Parking is available for 2 vehicles next to Toilet Block
- Entrance doors are accessed via an internal lobby, the main entrance door is 820mm wide but can be heavy to open
- The entrance doors to the male and female toilets are 780mm with flush thresholds
- The female area has 7 WC Cubicles, 6 Shower Cubicles and 7 Privacy Washbasin Cubicles
- The male area has 7 WC Cubicles, 3 Urinals including 1 lower urinal, 6 Shower Cubicles and 7 Privacy Washbasin Cubicles
- In the male and female area there is a modified WC cubicle, shower cubicle and privacy washbasin cubicle, with grab rails to assist with mobility
- Taps in each area incorporate lever controls



Ramped entrances to the toilet block



Shared entrance lobby to the toilet block

Baby and Toddler Room

- There is a Baby and Toddler Room in the toilet block accessed through the central lobby
- The door is 800mm wide, over a level threshold and opens inwards
- The door is opened with a key that can be borrowed from reception
- There is 1500mm x 2500mm clearspace in the room
- There is a lower WC at 330mm high
- There is half sized bathtub with a shower above, with twist turn taps to use
- There is a drop down baby change unit at 1100mm high
- There are lever taps to the basin



Other Facilities

Dishwashing – Toilet Block

- The dishwashing area is accessed from the outside of the toilet block
- There is a path with a raised bump leading to the door with a very small level area outside of the door
- The door is 750mm wide with a 40mm threshold, and opens inwards but is heavy to open
- There are 4 sinks, 3 of them are 850mm and one is lower at 750mm with knee space underneath
- There is 1000mm x 1600mm clear space
- Lever taps available



Entrance to dishwashing area



Sinks in the dishwashing area include a

lower sink

Laundry – Toilet Block

- The laundry is accessed through the main entrance and a central lobby. The door to the main entrance is 820mm wide, with a level threshold but it may be heavy to open.
- The door to the Laundry room is 800mm wide over a level threshold and opens inwards
- There is 3400mm x 1400mm circulation space
- There are 2 front loading washing machines and 2 front loading tumble dryers, the coin slots are 1000mm high
- There are 2 sinks are at 900mm high, with twist turn taps and no knee space underneath



Laundry Room

Information Room – Adjacent to Reception

- The information room is near the reception building
- The path outside the building is loose gravel with some 20-30mm upstands
- The door is 780mm wide, with a 110mm threshold step
- The room's dimensions are 4200mm x 2600mm
- Information is displayed between 900mm - 1600mm high



Play Area

- There is a play area behind reception
- The area can be accessed across the same gravelled area to access the information room or via the roadway leading to the holiday cottages
- The gate to enter is 1100mm wide
- The entire play area is grass and play equipment is mounted on grass but the swings are mounted on bark
- The play area is not suitable for children under 5



Playground

Dog Walk

- There is a dog walk on the opposite side of the road from reception
- This is accessed up a grassed hill
- The gate is over 1500mm wide
- The entire area is grassed



Public Paths

- There is a footpath that leads to the public coastal footpaths



Service Points

- There are Service Points at intervals around the site, please check the site map for details
- All of the service points are on concrete settings, some with ramps to access, the service point at the camping field is accessed across grass
- The paths around the Service Points can be as narrow as 700mm wide
- The water taps are at a maximum of 700mm high, with cross head taps
- Chemical Waste Points can be found on site as well



Motorhome Waste Point

- There is one Motorhome Waste Point on site, located close to the toilet block
- There is 100mm kerb and the taps are 1150mm high



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point at the dog walk in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There are frequent bus services from the top of the site to Wadebridge and Bude, from Monday to Saturday until 6pm

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.