

Access Statement

Warwick Racecourse

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

The entrance barrier is locked and the only access is by using the key issued when checking in. This system would not allow independent access for a person who cannot get in and out of their car easily. There is no specific car park, visitors can park along the edge of the racecourse or can pull up adjacent to reception. The space is flexible and arrangements for a disabled person could be made, if requested. Visitor parking is located approximately 15-20m from the reception building on a level, firm tarmac surface.

Reception

The facilities are located directly inside the entrance, are easily identifiable and have good signage. The single dropped kerb from the road to reception is not level with the road and has a rise of approximately 50mm. It is 910mm wide and vehicles often park in front of it, restricting wheelchair access. There is a ramp 1180mm wide, with a gradient of less than 1:20, up to reception, with right-angled turn at the top. The area directly outside the entrance door is covered by a porch. A bell is available for out of hours and is at a height of 1570mm. The approach and threshold are level and firm and the door has a clear opening width of 840mm. The internal space is 1230mm x 2920mm and provides suitable space for a wheelchair user. The reception desk is 890mm high. There is no hear induction loop to assist hearing aid users.

Pitches

Pitches are currently either grassed or gravel or tarmac. There are 14 tarmac/level firm surfaced pitches available. There are no permanently designated pitches for disabled people however pitches numbered 3 and 4 are preferred as these are closest to the reception and toilet block. Allocation of pitches is flexible. Pitches closest to the service points are approximately 10m -15m away.

Public areas of the site

Main pedestrian routes through the site share the vehicle roadways which have a tarmac surface with no speed bumps. However, some parts of the vehicle roadways are potholed and may be difficult for wheelchairs users and ambulant disabled users. A raised, firm and level path serves the toilet block and reception, running around the perimeter. The site is generally level.

Toilet Block

There is 1 toilet block on site which is linked with reception and all of the other main facilities. There is a long parking bay, with dropped kerbs, to the front of the toilet block.

The toilet block has individual entrances and the doors are generally solid with D- handles at 1090mm-1310mm from finished floor level, and a code lock to gain access. The female toilets are at the back of the block and not well signed. The covered area outside the toilets offers basic weather protection whilst the locks are operated, but these areas are dark and make identification of the lock and numbers difficult. The locks are located at a height of 1560mm and there is a step up into both sets of toilets.

In the **male toilets** there are 3 urinals at a height 620mm with privacy screens, 3 cubicles and 4 washbasins, which have lever taps. There are 3 shower cubicles all of which have a step down into the shower area.

In the **female toilets** there are 5 cubicles and 2 washbasins with lever taps. There is soap, hand drying and hair drying facilities. There are 3 shower cubicles all of which have a step down into the shower area.

In both male and female toilets there are no drop-down seats or grab rails provided to aid ambulant disabled users. Visual contrast is generally poor.

There is one **combined accessible shower and toilet** which is accessed by the same route as the main toilet block. Access is with a key which can be obtained from reception. The room is irregular in shape measuring at its largest 3080mm x 2560mm, narrowing to 1680mm x 520mm. The toilet is left-hand transfer and the fold-down shower seat, which does not have support legs, is right-hand transfer. The WC has a backrest (currently broken), and a toilet seat lid which, when raised, may be uncomfortable. The flush handle is on the non-transfer side of the WC. The washbasin, with lever taps, is not located near to the toilet. The hand dryer is a high level and cannot be reached from the WC. The bottom edge of the mirror above the washbasin is at 960mm high. The shower area, which has level access, is separated by a curtain. There is no alarm system. The flooring is of quarry tiles. Overall the visual contrast is poor between surfaces and sanitary fittings.



Other Facilities

The **information room** is adjacent to reception and accommodates the laundry room. It has a level approach and threshold. The door has a half-door vision panel at 100mm from finished floor level. The D-handles are at a height of 900mm - 1150mm and are easy to use. Internally, there is space for a wheelchair user to manoeuvre. Information is displayed at both low and high level. Sinks are provided at 880mm height with no knee space below.

The **dishwashing area** is located in a covered but open space adjacent to the toilet block. The access route and parking provision is the same as the main toilet block. It is generally easy to locate with level, firm access. The taps are cross-head pillar type and the sink is at a height of 930mm with no knee space below.

The **chemical toilet emptying point** is within the main toilet block providing level, external access. Usability of fixtures and fittings could be awkward for some individuals due to the strength and flexibility needed to lift and rinse out the toilet cassettes.

There is no **public telephone** on site.