

## Accessibility Guide for Warwick Racecourse Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ [warwickracecourse@camc.com](mailto:warwickracecourse@camc.com)

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🌐 <https://www.caravanclub.co.uk/club-sites/england/west-midlands/warwickshire/warwick-racecourse-caravan-club-site/>

### At a Glance

#### Level Access

- The site is level throughout and has level access to most facilities in at least one area

#### Step only Access

- The male and female toilet facilities have a step at the door

#### Accessible Toilets and Showers

- There is a combined accessible toilet and shower in the Accessible Room situated next to reception.

#### Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



#### We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

## Site Address

Warwick Racecourse Caravan Club Site  
Hampton Street,  
Warwick,  
Warwickshire,  
CV34 6HN

## Arrival and Reception

### Approach Route

- Access onto the site is via a tarmac driveway
- The reception building is on the right hand side when you enter the site
- The gate to the site is left open during the day, but is generally closed between 8pm and 8am however this may differ depending on the time of year. Please contact site staff for more information.
- The ground is level in this area with hard surfaced paths linking facilities.

### Parking

- A new arrival bay is set within a few metres of the Reception building.
- There are 4 visitor parking spaces parallel to the white fence inside of the gate next to the racecourse. There is no specific disabled bay. These areas are approximately 15-20 metres from reception
- There are no late night arrival bays

### Entrance into Reception

- There is a dropped kerb to the pavement, which leads to the reception
- The area directly outside the entrance is covered by a porch
- The entrance door is 850mm wide over a level threshold
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1200mm above ground level

## Reception

- There is approximately 1300mm x 2150mm turning space, clear of the desk and furniture
- The reception desk is set 900mm above the floor without a dropped section
- The desk is not fitted with a hearing loop



## Getting around the Site

- The site is generally set relatively level throughout
- Pedestrians share vehicles routes which are well maintained tarmac

## Pitches

- There are 56 pitches on site, 31 of which are hardstanding
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 18 tarmac pitches available on site which may suit those with accessibility requirements. There is a choice of grass, tarmac and hardstanding gravel pitches close to the toilet and reception facilities.

## Toilets and Changing Facilities

### Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower room is located next to the reception
- The toilet block is accessed via a shallow paved slope
- The door is 850mm wide, over a level threshold and opens outwards
- The cubicle door is secured by a RADAR key, which can be borrowed from reception.
- The room is an irregular shape, it is 1900mm x 1700mm at the widest point, and 1550mm x 520mm at the narrowest point
- The WC pan is left hand transfer.
- There is no drop down shower seat available, however there is a moveable shower chair available
- The toilet seat is 420mm above the floor level
- The clear space to the side of the toilet is 800mm wide
- The cubicle is fitted with an alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1380mm above floor level
- The basin taps and shower controls are fitted with levers



## Standard Toilets and Washrooms

- There is one toilet and shower block which is within the building attached to the reception
- Parking is available along the white fence inside of the main gate, however there is no direct parking outside of the toilet block
- Entrance doors are accessed by a paved area, which is accessed via a slight paved slope
- The female area has 5 WC cubicles and 3 Shower Cubicles and 2 Privacy Washbasin cubicles
- The male area has 3 urinals with privacy screens, 3 WC Cubicles and 3 Shower Cubicles
- There are no modified WC cubicles in either the male or female areas, rail assisted shower cubicles are available within the male and female areas.
- Taps in each area have push buttons to operate

## Other Facilities

### Dishwashing – Adjacent to the Toilet Block

- Level approach via paved area
- The dishwashing area is in a covered, but open space adjacent to the toilet block
- There is a level but firm route to access the area
- There is 1 sink at 920mm with no kneespace below
- There are 2 sinks at 880mm high with no knee space below
- There are only cross head taps available



## Information Room and Laundry – Toilet Block

- The Laundry is within the Information Room, which is adjacent to the reception
- The door is 850mm wide over a 20mm threshold and opens inwards
- There is 1650mm x 2600mm clear space
- There is one top loading washing machine and one front loading tumble dryer
- There is 1 sink at 920mm with no kneespace below
- Lever taps fitted
- Information is displayed at on a shelf at 800mm high



## Service Points

- There is one Service Point behind the main building and one water point to the west of the site
- There is one service point on site which can be accessed via a dropped kerb to the pavement
- The water taps are at a maximum of 800mm high, with cross head taps



Service Point

### Chemical Emptying Point

- The chemical emptying point is adjacent to the main facilities block, under the covered canopy which runs around the outside of the building
- There is level access externally
- The tap is 1230mm high



### Motorhome Waste Point

- There is one Motorhome Waste Point on site, located close to the toilet block
- The taps are 990mm high



## Information

### Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

## Customer Care & Support

### Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

### Evacuation

- There is an assembly point at the entrance of the site in the event of an emergency
- Please ask at reception for more details

### Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.



## Public Transport

- There is a bus service a 5 minute walk from site, with buses running to Stratford-on-Avon, Leamington Spa and Coventry

## Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.