

Issue Date: 10/11/2023

Contact for Accessibility Enquiries: Please ask for the Duty Manager

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camc.com/club-sites/england/yorkshire/north-yorkshire/wharfedale-club-campsite/

At a Glance

3 Level Access

• The site slopes gently throughout

Step only Access

There is step free access to all facilities in at least one area

Accessible Toilets and Showers

There is a combined accessible toilet and shower cubicle in the toilet block

Accessible Pitches

 No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

 Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception



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Site Address

Wharfedale Caravan Club Site

Long Ashes,

Threshfield,

Skipton,

North Yorkshire.

BD23 5PN

Arrival and Reception

Approach Route

- Access onto the site is via a two way tarmac driveway
- The reception building is on the left hand side of the driveway on the site
- The gate from the road is left open at all times but access into the site is controlled via a vehicle barrier controlled by card access which is set at 1200mm high.
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set within a few metres of the Reception building.
- There is a visitor parking area, with space for 6 cars to park on a hard tarmac surface with no designated accessible parking spaces.
- Just before the entrance to the site, along the two way driveway there are 3 Late Night Arrival bays, with electric hook ups, approximately 40 meters from reception.

Entrance into Reception

- There is a dropped kerb to the path outside of the reception
- The entrance door is 750mm wide, over a level threshold
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1150mm above ground level



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Reception Entrance

Reception

- There is approximately 1900mm x 2250mm, clear of the desk and furniture
- The reception desk is set 900mm above the floor with no dropped section
- The desk is not fitted with a hearing loop



Getting around the Site

• The site is in a rural location



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- The site has gentle sloping roads throughout, but the pitches are generally level
- Pedestrians share vehicles routes which are well maintained tarmac, but do incorporate speed bumps

Pitches

- There are 114 pitches on site, 113 of which are hardstanding
- Roll out mats are not provided
- There are 4 designated accessible pitches, these pitches are allocated according
 to your needs or preference, so please contact us in advance to discuss your
 requirements. These are all on reasonably level parts of the site.
- There are 2 fully serviced accessible pitches which are between 20 30 meters from the Accessible Toilet and Shower, 18 - 28 meters from the Laundry Room, 40 - 50 meters from the Dishwashing Room, 25 - 35 meters from a service point and between 150 - 160 meters from reception
- 1 accessible pitch is 30 meters from the Accessible Toilet and Shower, 20 meters from the Dishwashing Room, 25 meters from the Laundry and 180 meters from the Reception
- 1 accessible pitch is 25 meters from the Accessible Toilet and Shower, 45 meters from the Dishwashing Room, 35 meters from a Service Point and 180 meters from reception

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block which is in the middle of the site
- The toilet block is accessed via a dropped kerb to a 1100mm wide footpath, with gentle ramps to the toilets (at a 1:15 gradient)
- The door is 850mm wide, over a level threshold and opens outwards
- The cubicle door is secured by a RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2500mm x 1400mm with limited circulation internally
- The WC pan is right hand transfer.
- The shower seat is right hand transfer



- The toilet seat is 480mm, and the shower seat is 500mm above the floor level
- The clear space to the side of the toilet is 500mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1100mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1400mm above floor level
- The basin taps and shower controls are fitted with levers



Standard Toilets and Washrooms

- There is one toilet and shower block in the middle of the site, with a dropped kerb to a 1100mm wide pathway with ramps to the toilets
- There is no space for parking near the toilet block
- The female toilets have level access. There are 9 WC Cubicles, 5 Privacy
 Cubicles and 9 Shower Cubicles
- The male toilets have level access. There are 5 Urinals, one of which is lowered and one has grab rails for assistance, 6 WC Cubicles, 6 Privacy Cubicles and 9 Shower Cubicles
- Both of the male and female areas include a modified WC Cubicle, a modified
 Privacy Washbasin Cubicle and a modified Shower Cubicle for ambulant disabled
 people

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Taps in each block incorporate lever controls



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Toilet Block

Baby and Toddler Room - Toilet Block

- The baby and toddler room is accessed via a the lobby adjoining the male toilets
- The door is 800mm wide and over a level threshold and opens inwards
- The rooms dimensions are 2350mm x 1650mm,
- There is a WC at 450mm high and a regular wash basin
- There is a half sized bathtub with a shower over the top, with twist grip taps
- There is a wall mounted, drop down baby changing table at 1000mm high



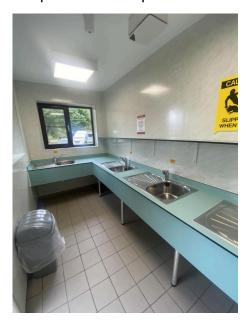


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Other Facilities

Dishwashing – Toilet Block

- The dishwashing room has level access
- The door is 850mm wide, and opens outwards over a level threshold
- There is 1300mm x 3300mm clear space in front of the sinks
- There are 4 sinks at 850mm high with 550mm knee space below
- The taps are lever taps



Laundry – Toilet Block

- There is level access to the Laundry room
- The door is 780mm wide and opens outwards over a level threshold
- There is 1300mm x 2000mm space internally
- There is a front loading washing machine, with controls at 1050mm high
- There is a front loading tumble dryer, with controls at 1050mm high
- There are 2 sinks at 850mm high with 550mm knee space
- The taps are lever taps







Laundry Room

Information Room - Opposite Reception

- The information room is in a separate wooden building on the opposite side of the road to the reception
- The door is 700mm wide, over a level threshold and opens outwards
- The room's dimensions are 1800mm x 2250mm
- Information is displayed on a desk 880mm





Play Area

- There is a children's play area to the east of the site
- The playground is fenced in, it is accessed via a 1100mm wide gate
- There is safety flooring across the playground



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There is a range of play equipment mounted on safety flooring



Dog Walk

- There is a dog walking area to the south of the site
- There are steps to access the dog walk
- There is an 800mm wide gate





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Service Points

- There are Service Points at various intervals around the site, please check the site map for details
- All of the service points are on concrete settings, with level access from the adjacent roadways
- The paths around the Service Points can be as narrow as 650mm wide
- The water taps are at a maximum of 770mm high, with cross head taps
- Chemical Emptying Points can be found here too with taps at 1150mm high



Motorhome Service Point

- There is one Motorhome Service Point on site, located close to the toilet block
- The taps are 750mm above a 120mm high kerb





Recycling & Waste Area

 This site has a single waste and recycling area, please consult the Site Map for its specific location. If you have any concerns or questions please discuss with the site team during your stay.

Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff
 will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

 If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point opposite reception in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

• All on site staff have received disability awareness and etiquette training.

Public Transport

There is a bus stop at the end of the lane, with buses that run to Kettlewell,
 Grassington and Skipton

Taxi

 Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.

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