

Access Statement

White House Beach

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and car parking facilities

There is space on the approach to reception for new arrivals. The automatic entry barrier operated by an electronic key from reception. Designated visitor parking is on a grassed area to the right side of the access drive. Late night arrivals can use the access drive, electricity and water is available at the top of a grass bank. The 30m route to reception is across the sloping forecourt and then via a footpath of concrete paving slabs; there is a lip to this paving of 20mm.

Reception

The reception door opening width is 830mm. There is a step-up of 100mm and a threshold of 75mm with no grabrails. There is a call bell at the side of the reception door. The internal space is adequate for a wheelchair user should the entrance step be negotiated. The reception counter height is 890mm with no knee recess. There is no hearing enhancement system.

Pitches

There are 117 pitches in total. The allocation of pitches is flexible on request and subject to availability. The recommended accessible pitches are close to the main toilet block which is 0.4km from reception. There are other accessible pitches dependent upon the needs of the user. The recommended accessible pitches close to the toilet block are level and with grass surface or compacted crushed stone. No roll-out mats are available. There is an accessible grass pitch 25m from the accessible WC and the route is level apart from the 3m ramp up to the entrance door. There are accessible pitches with hard surface within 100m of the accessible WC; the route from these is via a 1:12 tarmac drive or a concrete path with sections at 1:10.

Circulation around the Site

The access roads around the site are of tarmac. The site is sloping around reception with gradients of 1:12, 1:15 and 1:20. The majority of pitches are adjacent to level drives. The Beach Side annex to the site is gently sloping, the drive is tarmac with a pebble finish. Pedestrian routes are mainly via the drives although there are concrete slab paths leading to the small and main toilet blocks; these have gradients of 1:20 and 1:10 respectively. The surface of paving around the reception, toilet block and service points are of smooth concrete paving slabs.

Main Toilet Block

The main toilet block is about 0.4km from reception. Accessible facilities are sited within this toilet block. There is parking provision adjacent to the main toilet block.

The **accessible WC and shower** cubicle has a dead lock at an accessible height. Access is via a wide external ramp at 1:20 gradient and 1800mm long leading to a landing. The door opening width is 850mm. There is good space within the unit for circulation in a wheelchair. The WC is for left hand transfer. The shower has a level floor. There is no drop-down seat however a shower chair provided. The shower controls are clear and easily accessed and the shower has an adjustable height head. Grab rails throughout are white and not readily visible. The mirror is fixed over the wash basin which is remote from the WC; this means that other facilities are not located in accordance with current design guidance and are out of reach by someone seated on the WC. There cubicle is fitted with an emergency alarm. The reset button is remote from both WC and shower.



The **male and female toilet** entrances have steps with no grab handles fitted. The doors have good effective clear openings. The male and female facilities have no ambulant disabled WCs or privacy cubicles. Basins are fitted with lever taps. One shower cubicle is fitted with grab rails and all showers have adjustable height. All showers have a recessed shower tray 75mm deep. The shower controls are at 1300mm shower heads are fixed at 1800mm.

Small Toilet Block

This is located about 75m from reception. There are no accessible facilities in this toilet block. There is parking provision on the adjacent drive about 25m from the block. The drive at this point has a gradient of 1:20.

The **male and female toilet** entrances have steps with no handrail fitted. The doors have a 770mm effective clear opening. Toilets have WC and shower cubicles, there are no privacy cubicles with basins. There are no ambulant disabled cubicles with grab rails. The shower floors are level and there is a bench seat within each cubicle. The shower controls are at 1300mm from the shower floor level; the shower head is fixed at 2000mm from the floor.

Beach Side toilet block

This block is located about 100m from reception across Beach Road. There are no accessible facilities in this toilet block. There is parking provision adjacent to the main toilet block on the drive that is level. The outer doors to the **male and female toilets** are kept locked closed with a digital lock for access. The male and female entrances have steps with no handrail. The entrance doors have a 760mm effective clear opening. The male and female facilities have no ambulant disabled WCs, showers or privacy cubicles. Basins are fitted with lever taps. All showers have a recessed shower tray 80mm deep. The shower controls are at 1100mm shower heads are fixed at 1800mm with male cubicles and are adjustable within female cubicles.

Other Facilities

The **information room** is close to reception and a telephone is about 75m away.

The **dishwashing areas** are in enclosed rooms in the toilet blocks. The facility in the main block has a step up into it without handrails; the others have level access. Sinks are all at around 900mm from the floor, have screw-top taps, but do have knee space for close approach.

The **laundry** has an effective clear opening width of 750mm having a step of 125mm without grab handles. The internal space is generous. Sinks are all at 900mm from the floor with screw-top taps and knee space for close approach. There is a top-loading washing machine coin operated with slot at 1100mm from floor level, front-loading tumble dryer machine coin operated with slot at 1100mm from floor level and top-loading spin dryer 600mm high.

The main block **Baby and Toddler Room** has a level threshold approached via a ramp at 1:15 with handrails. The door has a 900mm opening width and is kept locked with the key available from the

warden. There is no special accessible provision however there is ample room for wheelchair circulation. The room houses a small bath, stool, bench, wash basin, waste bin, low WC and baby change bench.

Three **service points** are distributed around the site. There are service facilities adjacent to the large and Beach Side toilet blocks. There is a motor home emptying point at the service point adjacent to the small toilet block. Drinking water and waste water disposal is available at three service points and two of the toilet blocks; gullies are flush with the ground. The lip to the chemical closet emptying points are all 600mm from the floor making emptying difficult for people with mobility impairments. A motor home emptying point is available adjacent to the small toilet block on the main part of the site.