

## **Accessibility Guide for Wirral Country Park Caravan & Motorhome Club Site**

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ [wirralcountrypark@camc.com](mailto:wirralcountrypark@camc.com)

☎ 01516 485228



<https://www.caravanclub.co.uk/club-sites/england/north-west-england/merseyside/wirral-country-park-caravan-club-site/>

## **At a Glance**



### **Level Access**

- The site is relatively level throughout, with level access to reception and accessible toilet and shower cubicle



### **Step only Access**

- Step only access to male and female facilities
- Step only access to laundry room
- Step only access to information room
- Step only access to dishwashing area



### **Accessible Toilets and Showers**

- There is a combined accessible toilet and shower cubicle in the toilet block



### **Accessible Pitches**

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



### **We support the Hidden Disabilities Scheme**

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

## **Site Address**

Wirral Country Park Caravan Club Site  
Station Road,  
Thurstaston,  
Merseyside,  
CH61 0HN

## **Arrival and Reception**

### **Approach Route**

- The site is accessed via a long tarmac private lane, with speed bumps and is shared with a static caravan site
- The reception building is to the left when you enter
- There is a single entry barrier to the site, with a prox card to operate
- The ground is level in this area with hard surfaced paths linking facilities.

### **Parking**

- A new arrival bay is set within a few metres of the Reception building.
- There is space for 3 visitor cars to park within 15 metres of the reception, on a gravel ground, however there are no designated accessible bays
- There are 3 late night arrival bays

### **Entrance into Reception**

- The reception is accessed by a ramp, with a dropped kerb and a hand rail to one side. There is an alternative stepped access
- The Entrance door is 800mm wide over a rollover threshold
- The entrance door is not power assisted, and opens inwards



## **Reception**

- There is approximately 1650mm x 4850mm turning space, clear of the desk and furniture
- The reception desk is set 950mm above the floor with a dropped section at 750mm
- The desk is not fitted with a hearing loop



## **Getting around the Site**

- The site is relatively level throughout
- Pedestrians share vehicles routes, which are tarmac with some speed bumps

## **Pitches**

- There are 90 pitches on site, 73 of which are hardstanding
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 3 pitches on site, which are between 10 meters and 25 meters from the toilet block which may be suitable for those with accessibility needs

## **Toilets and Changing Facilities**

### **Accessible Toilets and Bathing Facilities – Toilet Block**

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block, which is to the north of the site
- The Accessible Toilet and Shower cubicle is accessed via a path around the toilet block
- The door is 800mm wide, over a level threshold and opens outwards
- The cubicle door is secured by a RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2400mm x 2600mm
- The WC pan is right hand transfer.
- There is no fixed shower seat, but a movable shower chair is available
- The toilet seat is 480mm above the floor level
- The clear space to the side of the toilet is 900mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1300mm above floor level
- The basin taps and shower controls are fitted with levers



### **Standard Toilets and Washrooms**

- There is one toilet block to the centre of the site
- There are dropped kerbs to access the toilet block
- The male and female facilities toilet, have 700mm wide doors, with 120mm step at the female facilities and a 200mm step at the male facilities
- The female area has 7 WC cubicles, 4 Shower cubicles and 4 Washbasin Privacy cubicles
- The male area has 4 WC cubicles, 3 Urinals, 4 Shower cubicles and 4 Washbasin Privacy cubicles
- Taps in block incorporate lever controls





## **Other Facilities**

### **Dishwashing – Toilet Block**

- There is an open dishwashing area
- There is a clear opening, over a 150mm step and opens inwards
- There is 600mm x 2900mm clear space
- There are 3 sinks in a 900mm high counter with 850mm knee space underneath
- There are lever head taps available



### **Laundry – Toilet Block**

- The door is 800mm wide, over a 120mm threshold and opens outwards
- There is 700mm x 1950mm clear space available
- There is 1 front loading washing machine and 1 front loading tumble dryer
- There are 2 sinks in a 900mm high counter with no knee space below
- Cross head taps fitted



### **Information Room – Adjacent to Reception**

- The information room is in a small wooden shed opposite the reception
- There is a step up to the information room
- The door opens to 700mm wide, over a 100mm threshold
- The room's dimensions are 1000mm x 800mm
- Information is displayed at 1000mm high



## **Play Area**

- There is a children's play area to the middle of the site
- There is access via a gravel path
- The gate is 1100mm with a 1200mm high latch
- The ground is grass in the area with the play equipment mounted on safety flooring



## **Service Points**

- There are Service Points at intervals around the site, please check the site map for details



- All of the service points are on concrete settings, with level to access them
- The water taps are at a maximum of 700mm high, with cross head taps
- There is a Chemical Emptying Point within the toilet block, with a 120mm step in and a 750mm wide door
- The tap in the Chemical Emptying Point is 1300mm high



### **Motorhome Service Point**

- There is one Motorhome Service Point on site, located opposite the toilet block
- The Motorhome Service Point is accessed via reversing in
- The taps are 800mm high



### **Recycling & Waste Area**

- This site has a single waste and recycling area, please consult the Site Map for its specific location. If you have any concerns or questions please discuss with the site team during your stay.

## **Information**

### **Written Information**

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

## **Customer Care & Support**

### **Booking Procedures**

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

### **Evacuation**

- There is an assembly point opposite the reception in the event of an emergency
- Please ask at reception for more details

### **Customer Care and Staff Training**

- All on site staff have received disability awareness and etiquette training.

### **Public Transport**

- There is a bus depot in Heswall.
- The nearest train station is in West Kirby.
- There is a park and ride at Holylake to Liverpool

### **Taxi**

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.