

Access Statement

Wyatts Covert

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

On entry to the site there is car parking on a tarmac area adjacent to the reception, with space for 3 cars. There are no designated space for disabled people. There is also space for approximately 4 vehicles on a gravel surface. The main site areas are barrier controlled, operated by a card held against a card reader. There is no late night arrivals area (for arrivals after 8pm).

Reception

The entrance is accessed by a ramp with handrail set at a gradient of 1:15 over 3m leading to a paved covered area giving access to reception and accessible toilet. There is level entry and a flush threshold from the covered paved area into reception. The door opens outwards with an effective clear opening width of 750mm. The call bell height is 1400mm. The reception provides adequate space for a wheelchair user to manoeuvre. The reception counter height is 905mm with a lift up section providing knee space underneath. There is no hearing induction loop system to assist hearing aid users.

Pitches

There are no pitches permanently designated for disabled people. 4 gravel surfaced pitches nearest the main toilet facilities, and 1 nearest the accessible toilet are normally used for disabled people. Pitches are allocated according to individual preferences. The 4 pitches nearest the main toilet facilities are 45-50m from reception, 20-25m from the toilet facilities, information room and vegetable preparation, 50-55m to the accessible toilet, and 30-35m from the laundry. Roll-out mats are available.

Public areas of the site

The site is level. The tarmac roads are used by both vehicles and pedestrians. There are no separate pedestrian paths.

Toilet block

There is no designated parking near the entrance to the main toilet facilities. These are located at the other end of the main building from reception and are accessed through the information room. The toilet and other facilities are accessed via a ramp with a gradient varying from 1:11 to 1:32 over 3.8m. There are no handrails but staggered barrier rails across the slope 1200mm apart.

The **accessible WC and shower** is located at the reception end of the building accessed from the covered area outside reception via a 1700mm wide covered balcony. Access is with a Radar key; spare keys are available from reception. The door has an effective clear width of 800mm with a level

threshold. The overall size of the room is smaller than recommended, but use of the shower area as the transfer space for the WC means that it is adequate. The WC and the shower both provide for right-hand transfer. The washbasin has separate knob type taps with no thermostatic mixer. Other points to note are that: the WC flush is on the wall side of the cistern at a height of 770mm. The horizontal grabrail and drop-down grabrail are set at a height of 660mm

The shower area has level access. There is a drop-down seat set at 470mm, and a separate shower chair. The shower control is a lever type and the adjustable shower head is from 1340mm to 1890mm. There is one alarm cord between the WC and the shower area, and another between the wash basin and the window.

There are separate entrances to the **male and female toilets** from the information room. Both have lobbies, a level threshold and inset weather mats. The outer doors have effective clear widths of 740mm for the male facilities and 750mm for the female facilities. The inner doors both have an effective clear width of 780mm. One WC cubicle in each facility is fitted with a horizontal and vertical grabrail and a drop-down grabrail to assist ambulant disabled people.

Both facilities have one privacy cubicle with a horizontal grabrail, the taps are separate lever type taps. Each facility has one shower cubicle which is larger and modified for ambulant disabled people, with horizontal and vertical grabrails, and an adjustable height shower head. In the both the male and female facilities the shower control is a lever type.

Other facilities

The **information room** is an area before the entrances to the male and female toilet facilities. The door opens inwards and has an effective clear width of 750mm. Leaflets are displayed in a rack from 540mm to 1200mm, and on a shelf at 1000mm.

The **dishwashing area** is off the information room and shares the same access. Space is limited with only 950mm between the sinks and the wall. There are three sinks 870mm high with knee space under and separate lever style taps.

The **laundry** is located in the middle of the building between reception and the other facilities. It is accessed via the footpath along the length of the building, which has a slight gradient. The inward-opening door width is 750mm. There is limited space internally with only 1360mm between the sinks and a bench on the opposite side of the room. There are two sinks at 850mm high with knee space underneath and lever style taps. There is one front-loading washing machine and one front-loading dryer. The coin slots and controls are 1050mm high, at the front of the machines.

There are three **service points**, one in a covered area adjacent to the information room and two outside on the site. The service point adjacent to the information room has level access to the water points chemical closet emptying point. The water points have single cross-top taps and are identifiable by the pipework to them and the adjacent signs. The emptying point is raised 402mm from floor level. The external service points are accessed from the road by paved paths 900mm wide. In these the chemical closet emptying points are raised 380mm from ground level.

There is one **motor home waste point** marked on the site map. It has a concrete surface. The two waste outlets are covered with metal manhole covers, with a central lifting ring. The water taps have single cross-top heads.