

Access Statement

York Beechwood Grange

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and car parking facilities

This site is generally level and is accessed via a tarmac drive with a vehicle barrier at the entrance, operated by an insert fob. The exit has automatic barrier control. Visitor parking is on a level area at the entrance, providing three parallel parking bays, none specifically identified for disabled people. Parking areas are within 50m on the reception. There are 2 late night arrivals spaces, well signposted on the left before you reach reception.

Reception

Reception is accessed by short ramp with a gradient of 1:18 or a single step. There is a cylindrical handrail to the outer side. The door has 750mm clear opening width, with vision panel and clearly identified handle at 1100mm height. The call bell for attention is on the door frame at 1350mm height. Internally, space is limited but there is a turning circle of 1500mm for wheelchair users and a counter at 900mm height. There is no hearing induction loop system to assist hearing aid users.

Pitches

There are 8 identified accessible pitches, and potentially up to 19 accessible pitches that are within reasonable reach of facilities, on a level approach. Each of these pitches has a level, gravelled surface. There are no roll-out mats. 4 accessible pitches are 50m from the toilet block and 50m from reception. 2 accessible pitches are 25m to 30m from the toilet block and 100m from reception. 2 accessible pitches are 10m from the toilet block, and 100m from reception. Other potentially accessible pitches are between 10m and 75m from toilet block and 100m from reception.

Public areas of the site

The level and even tarmac surfaced site access roads are shared by vehicles and pedestrians. There is a 1500mm wide tarmac path alongside the toilet block, and a paved path, with dropped kerbs in front of the toilet block.

Toilet block

The toilet block is located on a level part of the site. As the entrances are slightly higher than the surrounding footpath, there is a shared ramped access to the accessible WC/shower, female WCs, vegetable preparation area. The ramp is 2m in length, 1100mm wide, with a gradient 1:15. The ramp has a cylindrical handrail to the outer side. There is a separate ramped access to the male WCs, of similar design. There is car parking provision in front of the toilet block.

The **combined accessible WC/shower** is accessed using a standard key available from reception. There is a level landing outside, the outward opening door gives 850mm clear opening width with a vertical handle externally and internal pull bar at 800mm height. The overall cubicle size is 2060mm x 2480mm. There is adequate circulation space for an independent wheelchair user. The cubicle is fitted with fixed and drop down grab rails. The cubicle is fitted with an alarm and pull cord. There is a small mirror above washbasin, and automatic hand-dryer within reach of washbasin but not within reach of the WC. Visual contrast is poor. The shower is thermostatically controlled with controls at a height of 1000mm. The adjustable shower head is fixed in the range of 1300mm to 1800mm. There is a drop down seat, fixed vertical and horizontal grab rails.

The combined **female WCs/showers** are level access. There are 8 WC cubicles, of which 1 is suitable for ambulant disabled people. Open area washbasins have lever taps. There are 8 privacy cubicles, with lever taps to washbasins, 1 cubicle has grab rails suitable for ambulant disabled people. There are 6 shower cubicles, 1 of which is larger and has grab rails, suitable for ambulant disabled users. Cubicle doors have lever type locks.

The **male WCs/showers** have 4 urinals, none with lower bowls or grab rails adjacent. Of the 6 WC cubicles, 1 has grab rails for ambulant disabled users. There are 8 privacy cubicles, all with lever taps to wash basins, 1 cubicle has grab rail suitable for ambulant disabled users. There are 6 shower cubicles of similar design to female showers, 1 is suitable for ambulant disabled users.

Other facilities

Within the toilet block is a **laundry** with access via a separate ramp of a similar design to the female toilet facilities ramp, see above. The door has a 770mm clear opening width. Internally, there is a 1500mm turning circle for a wheelchair user. There are two standard sink units at 900mm in height, with cross-top taps, and a top-loading washing machine and front-loading drier, each with coin slots at 1200mm height and control panel to the top rear of the machines at 1200mm height. The coin slot for the ironing is at 1350mm height.

The **vegetable preparation room** is inside the toilet block, and has ramped access as above. The door achieves an 830mm clear opening width. Internally there is a 1500mm turning circle for a wheelchair user. There are 3 standard sink units at 900mm height, and 1 lowered sink unit at 800mm height, with lever taps.

The **information room** is located in a timber shed, with level access to an outer veranda 1000mm in length. Double outward opening doors achieve a 600mm clear opening width through a single leaf. The well contrasting door handle is set at 1000mm in height. Internally the room achieves a 1500mm turning circle for a wheelchair user. Information is displayed on shelves at 900mm in height.

The **baby and toddler room** is in the toilet block, sharing access and the entrance lobby with the vegetable preparation area. The entrance door has an 800mm clear opening width with visually contrasting lever handle at 1000mm height. Internally, there is suitable wheelchair transfer space between children's WC at 350mm height, and short bath. There is a seat/changing bench at 450mm height, drop down baby changing table at 800mm height. The washbasin and bath have lever taps.

The **public telephone** is a standard BT telephone kiosk, and therefore is not wheelchair accessible, both by way of the step and restricted internal space. It does not have an inductive coupler hearing enhancement device.