

## **Access Statement**

### **York Rowntree Park**

## **Contact Information**

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

## **Arrival and Car Parking Facilities**

The site has limited visitor and disabled car parking spaces and no late arrivals bay. The main site areas are access controlled by barriers. Post mounted controls are fixed at a height of 1200mm.

## **Reception**

There is a level route from the main site entrance and new arrivals bay to the reception building which is combined with the toilet block. This building is accessed by several flights of steps onto a raised timber framed veranda which has a timber flooring system which may be slippery when wet. The steps have handrails to either side and contrasting nosings. Clear signage and a call bell is provided at the base of the steps for disabled visitors or members.

A firm and level brick pavior pathway provides access around the perimeter of the reception and toilet block. There is a disabled ramp to the left of the entrance barrier providing access to the raised veranda, which in turn provides access to the site facilities.

Reception is accessed through two doors, the first achieves a 750mm opening width over a level threshold but leads to a restricted section of corridor 900mm in width. The second door achieves a 730mm opening width over a level threshold leading directly to the reception desk. A call bell to reception is set at a height of 1500mm above floor level. A clear 1500mm maintained space is provided in front of the reception desk which is split level. The lowered counter position achieves a 700mm clear knee space for a wheelchair user. The reception desk is not fitted with a hearing induction loop system to assist hearing aid users.

## **Pitches**

The site has a total of 99 pitches, all of which have a hard-standing. There are 10 pitches arranged around the perimeter of the central toilet and reception block which are generally recommended or reserved for disabled members and are mostly non awning due to their size. These are situated on a level part of the site within 40m of the toilet and reception block. There are no pitches permanently designated for disabled people.

## **Circulation around the Site**

This is a level site. The main tarmac surfaced access roads around the site are shared by vehicles and pedestrians.

## Toilet Blocks

The site has one toilet block which is combined with reception. Facilities include male, female and accessible toilets, dishwashing area, laundry and baby and toddler room, all of which are accessed from the steps/disabled ramp and then by a veranda.

The **accessible WC and shower** outward opening door achieves an 800mm opening width over a level threshold. The door is operated by a RADAR key available from reception. The cubicle size is 2500 x 2350mm. Adequate wheelchair manoeuvring space is achieved to the side of the WC and shower positions. The WC and shower are right hand transfer. Contrasting grab rails are fitted in accordance with good practice. The basin and shower are fitted with ergonomic lever style controls. The cubicle is fitted with an alarm system with pull cord and re-set button.



**Male and female toilet** doors achieve a 750mm clear opening width over a level threshold. Doors are operated using a key issued at reception. Ambulant disabled WC, shower and privacy cubicles are provided with grab rails. The showers are level access with a flush drainage gully. Cubicle doors are inward opening apart from the assisted cubicle which is outward opening. The WC's, basins and showers have ergonomic lever controls.

## Other Facilities

The **laundry** door achieves a 720mm opening width over a level threshold. The door is opened using a key issued from reception. The lock is set at a height of 1500mm. Whilst the room achieves a 1500mm turning space for a wheelchair user, space in front of washers and dryers is restricted to 1100mm. Washers and dryers are front loading and coin operated. Counter mounted sinks are set at a height of 900mm, achieving 800mm knee space. Sinks are fitted with ergonomic lever style taps.

The **baby/toddler room** door achieves a 720mm opening width over a level threshold. The door is opened using a key issued at reception, the lock is set at 1000mm above floor level. The room size is 1600 x 2600mm and does not achieve adequate wheelchair manoeuvring space. Facilities include lowered toddler's WC, wash hand basin and small bath with mixer shower over. The basin is fitted with lever style taps, the bath is fitted with thumb turn taps. The wall mounted baby changing unit is set at a height of 1000mm.

The **dish washing area** door achieves a 740mm opening width over a level threshold. The room is very narrow at 1350mm, achieving just 750mm in front of the sink units. The counter mounted sinks are set at a height of 900mm, achieving 800mm knee space. Sinks are fitted with lever style taps.

The **information room** is no longer in use. Information is now displayed in reception on shelving in the range of 400 –1300mm above floor level.

**Service points** are provided at regular intervals around the site, providing drinking water, waste water, chemical disposal points, general waste and re-cycling facilities. Chemical waste points are raised 450mm above ground level. Service points are mounted on a concrete base finishing flush with adjacent access roads. A motorhome service point is located to the west of the site on the only sloping part of the site. The approach is set to a gradient exceeding 1:12.

This site does not have a **dog walk pathway** or **children's play area**.